

Halliwick Road – Your Emergency Plan

This plan has been designed to help you prepare for and respond safely to local emergencies, such as power outages, flooding, extreme weather, or utility failures, until services are restored.

KEY NUMBERS & CONTACTS

- ❖ **Emergency (life-threatening):** 999 or 112
Use for life-threatening police, fire and ambulance
- ❖ **Police non-emergency:** 101
- ❖ **Crime anonymously** (Crimestoppers): 0800 555 111
- ❖ **Electricity power cuts:** 105
- ❖ **Gas emergency:** 0800 111 999
- ❖ **Water emergency**
 - Thames Water: 0800 714 614
 - Affinity Water: 0345 357 2407
- ❖ **Barnet:** 020 8359 2000
- ❖ **Hospitals**
 - North Middlesex: 020 8887 2000
 - Barnet Hospital: 020 8216 4000
 - Whittington: 020 7272 3070
- ❖ **Social Care & Safeguarding**
 - Children Multi Agency Safeguarding Hub (**MASH**)
020 8359 4066 (office hours) or 020 8359 2000 (out-of-hours).
Email: MASH@barnet.gov.uk.
 - Adult Social Care: 020 8359 5000
Email: socialcaredirect@barnet.gov.uk.
- ❖ **Welfare & Crisis Support**
 - Mental Health Crisis: 020 8702 4040 or 020 8702 4170
 - Samaritans: 116 123 or email jo@samaritans.org.
 - Shout (Personal crisis text service): Text SHOUT to 85258 for immediate support.
 - Domestic Abuse: 080 8200 0247
 - Childline: 020 7616 9999

EMERGENCY COMMUNITY MEETING POINTS

- ❖ Primary: St Peter Church, Albion Avenue, London N10 1AQ
020 8883 1526
- ❖ Alternative: Halliwick Recreation Ground

IMMEDIATE PRIORITIES

- ❖ Ensure the safety of your household first
- ❖ Call emergency services if needed
- ❖ Check neighbours who may need assistance
- ❖ Share information via phone, messaging group, or in person

If you have extra communication, access or safety needs, join the Priority Services Register (PSR). It is free and provides extra support when there's an interruption to your electricity, gas or water supply.

Sign up at <https://www.ukpowernetworks.co.uk/power-cut/priority-services/sign-up-to-our-priority-services-register>

Call 0800 169 9970

FLOOD & POWER CUT – QUICK ACTION GUIDE

❖ POWER CUT

- Check if neighbours also have no power
- Check your fuse box
- Report outages by calling 105
- Use torches rather than candles (but have candles)
- Turn off appliances to avoid surges when power returns
- Check vulnerable neighbours

❖ FLOODING

- Avoid walking or driving through flood water
- Move valuables and electrical items upstairs if possible
- Turn off the electricity at the fuse box if water enters the home
- Use sandbags or barriers if available

HOUSEHOLD EMERGENCY KIT (72 HOURS)

The Grab Bag.

Basic supplies to manage safely for at least 72 hours during a disruption.

- ❖ First aid kit
- ❖ Essential medicines
- ❖ Warm blankets or clothing
- ❖ Basic hygiene supplies
- ❖ Drinking water
- ❖ Non-perishable food
- ❖ Torch and spare batteries (also candles and matches)

For a full list of what you may need in emergencies, go to the last page.

KNOW HOW TO TURN OFF YOUR UTILITIES

Water

Locate the internal stopcock (often under the kitchen sink or where the pipe enters the home). Turn clockwise to shut off water during leaks or flooding.

Gas

Locate the gas shut-off valve near the gas meter. Turn the valve 90° so it is across the pipe to stop gas flow. If you smell gas, leave the building and call 0800 111 999.

Electricity

Locate the consumer unit or fuse box and switch the main isolator to OFF if necessary. Do not touch electrical equipment if you are standing in water.

WHERE THINGS ARE IN YOUR HOUSE

Draw a simple map of your home and mark important locations so any family member can find them quickly in an emergency.

Item	Location in Your Home
Fuse box/consumer unit	
Electricity meter	
Gas meter	
Gas shut-off valve	
Water stopcock	Normally outside your property
Drain covers/inspection chambers	
Emergency kit location	
First aid kit location	
Rules in case of fire Carers: get your home fire-checked and receive free fire alarm at https://www.london-fire.gov.uk/safety/the-home/home-fire-safety-visits/	

Halliwick Road – Home Emergency Kit

This belt-and-braces checklist is designed to help households cope safely and calmly with short-term emergencies such as power cuts, surface flooding, extreme weather, or temporary service disruptions. Having these items ready at home can reduce stress, support vulnerable neighbours, and help emergency services focus on those most in need. The kit is intended to support each household for 24–72 hours.

❖ **Water & Food (3 days per person)**

- ❖ Drinking water (2–3 litres per person per day)
 - Ready-to-eat food (tins, cereal bars, dried food)
 - Manual can opener
 - Baby food or specialist diet items (if needed)

❖ **Light, Power & Information**

- Torch (battery or wind-up)
- Spare batteries or power bank
- Phone charging cable
- Battery or wind-up radio
- Night light or small lamp

❖ **Health & First Aid**

- Basic first-aid kit
- Essential medication (at least 3 days)
- Pain relief (paracetamol or ibuprofen)
- Written list of prescriptions and medical needs
- Hand sanitiser and tissues

❖ **Warmth, Clothing & Safety**

- Warm layers and blankets
- Waterproof jacket or poncho
- Sturdy shoes
- Gloves

❖ **Hygiene & Sanitation**

- Toilet paper
- Wet wipes

- Toothbrush and toothpaste
- Feminine hygiene products
- Rubbish bags
- Household disinfectant

❖ **Documents, Money & Contacts**

- Copies of key documents (ID, insurance, medical info)
- Some cash
- Written list of emergency contacts and neighbours

❖ **Practical Items**

- Multi-tool or basic toolkit
- Duct tape
- Notepad and pen
- Whistle
- De-icing salt

❖ **Pets, Children & Dependants (if applicable)**

- Pet food, water, lead or carrier, medication
- Nappies, formula, wipes
- Comfort items

❖ **Halliwick Road Notes**

- Store kit above floor level if ground-floor or basement
- Know how to turn off water, gas and electricity
- Check on neighbours who may need support